CHANGE ON A PAGE

A warmer welcome for all

Recruiters will be able to create digital adverts and opportunities easily to reach new people.

A 'Welcome Conversation' will replace the often dreaded Appointments interview.

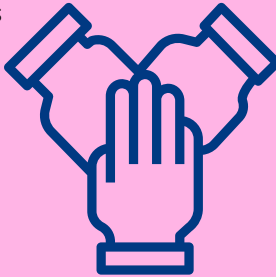New volunteers and those supporting them will be able to track their progress digitally.

Why?

Volunteers have told us the current welcome process can be off-putting and it takes up a lot of admin time.

Simplifying roles and structures

Most volunteers will be members of teams rather than having specific roles, so it's easier to share the load.

Team Descriptions will give purpose, tasksoutcomes, and will replace the current role descriptions.

Updated and clearer titles such as 'Lead Volunteer' for those leading Groups, Districts and Counties.

Why?

Current structures and roles are confusing. We have a small number of people with lots of responsibility placed on them.

A more engaging learning experience

We're using new digital tools to make learning more accessible, personalised and relevant.
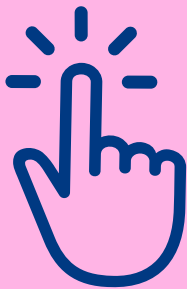
We're reducing and removing the administration work of manually recording and validating learning.

Content will be split into Roots (core learning), which is mandatory, and Branching Out, which is optional.

Why?

"I've completed my training over a year ago, but the trainer has no time to validate me, I feel really let down"

Digital support to get things done

New Welcome, Membership and Learning systems- will be accessed via a single log-in on scouts.org.uk.

They'll be easy to access whatever your device and have been extensively tested with real volunteers.

For those not as comfortable digitally as others there will be support from Digital Champions.

Why?

Compass! It isn't up to the job and only a quarter of volunteers have ever used it!

Timeline

Mar to Jul 2023	Sep to Dec 2023	Feb 2024 onwards
Communicating Change	Change to Team Roles	Digital Tools Launch
Change to Trustee Boards	Change to Welcome	Change to Role Titles
Compass Data Cleanse	Compass Data Cleanse	Change to Learning

Scouts
Greater Manchester West